



HOSPITAL MEDICAL CLAIMS

Insurance claim denials and rejections are one of the biggest obstacles affecting healthcare reimbursements.



Claim Rejection Circumstances

- ❖ Particular ailment against which the claim is being made is not covered under your insurance policy
- ❖ The form for the claim has not been filled properly.
- ❖ The procedure was not required by the insured, medically.
- ❖ The claim has not been filed in the correct time-frame, mentioned as per the policy

Insurance Samadhan is a customer grievance handling portal. We understand your concern, study all your documents and help you understand if the claim is admissible under your policy.

WE HELP YOU IN THREE AREAS

1

Your claim is rejected by the insurer- We shall study your documents and understand the reasons why the claim is rejected. Sometimes the insurer needs some more information or some wrong information is given to them leading to the rejection of the case. If you have a genuine claim and need help you can reach out to us

2

Your cashless claim is denied- When the cashless claim is denied, the insurer invites you to apply for reimbursement. The reimbursement claim needs to be filed carefully as the insurer may have some doubt and need to investigate the case. That is why they called for reimbursement. Insurance Samadhan can help you and prepare your documents for reimbursement

3

Pre- Post Hospitalisation Reimbursement- Do you know that in most of the policy 60-90 days pre and post hospitalisation is covered? This means all the visits and test prior to hospitalisation and post hospitalisation is covered. Insurance Samadhan can help you file your claim error free without the hassles of visiting the TPA.